



Commissioned by:









4. Looking ahead

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Foreword from the Oil and Gas Industry Council





Foreword from the Oil and Gas Industry Council

Skills are one of the key themes of our Oil and Gas Industrial Strategy. Over the past 40 years, the industry has generated hundreds of thousands of exciting and rewarding careers. The ingenuity and expertise of this workforce has built an enviable global reputation.

Its achievements have made a unique contribution to the UK's economic well-being.

But what does the future hold? And how can we ensure the workforce is in shape to meet the challenges ahead?

Earlier this year, Oil & Gas UK, OPITO, and the Department for Business, Innovation and Skills, commissioned EY to gather workforce data to identify the demographic and skills composition of the current oil and gas industry workforce, the key challenges faced by the industry and how the demand for skills is likely to change over the next five years. The purpose was to understand where targeted actions would be needed to sustain the UK oil and gas industry's reputation as a global centre of excellence.

'Fuelling the next generation' paints a detailed picture of the UK's current and future upstream oil and gas labour market, and contains unique insights that will allow us to look at ways of addressing the issues affecting the industry. For example, while 70 per cent of respondents said they were experiencing difficulties to recruit, it seems the scale of the shortage is less pronounced than 12-18 months ago, and is limited to specific areas such as Technical Safety, Drilling Engineering, Geosciences and Business support services. Most of these are in Aberdeen.

A key message from this report is that oil and gas is a young sector, with strong opportunities for new entrants. It currently employs 1 in 80 of the UK workforce at an average annual salary of $\pounds64,000$. Over the next five years, total employment is expected to fall, but there will still be opportunities for 12,000 new entrants. While investment in the UK Continental Shelf is likely to decline, the impact









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Matthew Hancock Minister of State for Energy

should be offset in part by growing supply chain opportunities in export markets, the need to decommission North Sea assets, and new prospects for an onshore shale industry.

The recent fall in oil prices has brought home the challenges ahead, but now more than ever the industry needs to stay the course and continue to invest in developing its own - not repeating the mistakes from the 1980s and 1990s.

The Industrial Strategy provides a framework to act on the report findings and develop a 'skills alliance'. Steps are already in train such as the new Centre for Doctoral Training, the National College for Onshore Oil and Gas, a national programme to retrain ex-military personnel, and industry's support for initiatives like Tomorrow's Engineers and See Inside Manufacturing. Last month's OPITO National Oil and Gas Skills Week also saw collaboration across the sector with close to 80 organisations involved in around 50 different events from Aberdeen to London.

Industry, government and education institutions, working together, now need to build on this momentum to ensure a workforce fully equipped to sustain the oil and gas industry for the next 40 years at least.



This report, commissioned by Oil & Gas UK, Opito and the Department for Business, Innovation and Skills (BIS), covers the current and future skills the UK needs to sustain the oil and gas industry.

- ▶ Its purpose is to provide data to calibrate the Oil and Gas Industrial Strategy published in March 2013; inform the planning and delivery of skills for the sector; and continue to raise awareness of the sector's future potential and contribution to the UK.
- ▶ It establishes a fact base identifying the current upstream workforce profile and the activities that will drive talent demand over the next two to five years.
- In particular, the focus is on five key questions:
 - 1. What is the current workforce profile (age, gender, employment status)?
 - 2. What skills are in demand?
 - 3. Are there any shortages?
 - 4. How might demand for skills change over the next five years?
 - 5. What factors are driving this change?

We selected a sample¹ of over 280 UK-registered companies, covering Exploration & Production (defined as Tier 1 in the report) and five supply chain segments (Facilities, Marine & Subsea, Reservoirs, Wells, and Support & Services).

➤ The supply chain companies considered generate at least 50% of their turnover in the upstream oil and gas sector² and are split into 31 supply chain sub-sectors, which roll up to the five supply chain segments. This categorisation is in line with the mapping set out in "UK upstream oil and gas supply chain: Economic contribution" report published in April 2014.

- ➤ We conducted in-depth interviews with over 50 organisations from the defined Tier 1 and supply chain sample; these were supplemented with input from educational institutions and recruitment consultancies. In addition, we collated data from 50 online questionnaires to provide a snapshot of the current workforce and skills profile, and to validate future demand requirements.
- ► Through interviews and questionnaires, we gathered input from Tier 1 companies responsible for 62% of total UK North Sea oil and gas production revenues over 2013-14³, and from supply chain companies covering 29% of the oil and gas supply chain revenue.
- ➤ Based on the sample of respondents, the number of employees supported by the industry stands at 375,000. We applied a number of drivers to estimate future employment demand over five years; this places the 2019 workforce at 340,000.
- ► More detailed information about the methodology used to compile this report is included in the Appendices.

The oil and gas industry is a valuable asset to the UK economy. It provides 1 in every 80 jobs and has a strong reputation globally as a centre of excellence. Looking to the future there are significant opportunities both in the UKCS and overseas.

Based on our sample, key findings on the current profile of the oil and gas sector workforce can be summarised as follows:

- ➤ The results dispel the 'ageing workforce' myth. The proportion of over-55s is lower than the national average (13% vs 32%).
- ➤ The perceived gap at mid-career level is not as significant as previously thought. We found that the industry has a high proportion of mid-career professionals with half the workforce aged 25-45.



- ➤ We estimate there are 6,000 graduates and 13,000 apprentices currently employed in the sector. 86% of participating organisations stated they have a formal structured programme in place for graduates and/or apprentices; this reflects the industry's ongoing efforts to 'develop-their-own' and build a sustainable pool of talent for the future.
- Women represent nearly a quarter of the total workforce compared to a national average of 47%. Evidence from the education sector suggests there is still some way to go to close the gender gaps, particularly in Physics and Engineering degree disciplines, and in the number of engineering apprentices.
- ➤ There is a re-balancing of contract personnel to permanent staff. The high cost of contract personnel was highlighted as an issue, in addition to a number of behavioural and knowledge retention challenges. This is driving a desire to reduce the number of contract personnel in roles that should typically be filled by permanent employees.
- With respect to current demand, Well Appraisal and Well Construction disciplines are currently experiencing low recruitment activity. By contrast, Operations and Maintenance disciplines are in highest demand, with over 30% of respondents stating they were recruiting within those disciplines currently.
- Whilst the scale of skills shortages is less pronounced than 12-18 months ago, in part due to the recent slowdown in activity, approximately 70% of respondents confirmed they are still experiencing difficulties in recruiting - in particular for senior-level positions within Technical Safety, Drilling, Geosciences, and Business Support services.
- We found that recruitment challenges are more prevalent for Aberdeen-based companies than in the rest of the UK; difficulties in the ability to recruit are fairly similar across both large organisations and SMEs.

There are some important trends impacting the future workforce profile:

- A number of factors drive the size and shape of the future workforce. These include trends in domestic capital expenditure, operational expenditure, exploration activity, and anticipated developments in decommissioning. Expansion into international markets and new technologies will also have an impact on the future workforce profile.
- Domestically, we estimate that the UKCS will experience a 9% contraction in overall workforce numbers between 2014 and 2019; this is primarily driven by a 50% anticipated decline in UK capital expenditure currently forecast by the Office for Budget Responsibility⁴. The decline in UK capital expenditure is likely to be partially offset by an expected 34% increase in decommissioning spend, together with growing demand for Enhanced Oil Recovery (EOR) skills. In addition, the digitalisation of oil fields and the potential development of onshore shale would open up new opportunities for talent development in the sector.
- The proportion of the workforce supporting overseas projects outside of the UKCS is likely to increase from 26% to 35% between 2014 and 2019, as global capital expenditure is forecast to rise. Over half of respondents said that their future skills demand will be driven by continued expansion into emerging markets, where UK talent is in high demand.

Looking ahead, estimates suggest remaining reserves within the UKCS could provide energy for at least another 35 years. Over the next five years, over 12,000 new entrants will be needed to play their part in sustaining the UK oil and gas industry's ability to fulfill this potential.

2014

Disciplines in highest demand



Geosciences



Drilling



Technical /
Process Safety



Operations & Maintenance



Business Support



26%

Proportion of workforce spending time on overseas activities



13%

Proportion of over 55s vs national average of 32%



86%

Proportion of respondents investing in 'developing their own' in-house



23%

Proportion of women vs national average of 47%



20%

Proportion of contract personnel FTEs within Tier 1 and supply chain



70%

Proportion of respondents experiencing some skills shortages

The UK oil and gas labour market in context

The oil and gas industry is a valuable asset to the UK economy. It provides 1 in every 80 jobs in the UK, and has a strong reputation globally as a centre of excellence.

A significant contributor to the UK economy

Over the past 50 years, almost 43bn⁵ barrels of oil have been extracted from the North Sea: in 2012 alone. UK oil and gas production provided for 67% of the UK's oil demand and 53% of its gas demand⁶. In the UKCS, over 40 potential new developments as well as over 100 brownfield projects are currently being considered for investment⁷. The UK is the second largest oil and gas producer in Europe with the industry generating the largest gross value added of all the industrial sectors8. In 2013/14, it contributed £4.7bn in offshore corporation tax and petroleum revenue tax to the UK Exchequer9.

In addition, the UK oil and gas supply chain comprises over 1,500 companies that generated a turnover of more than £35bn in 2012¹⁰. The UK has become a global centre of excellence for oil and gas with £14.8bn of export revenue delivered over the same period¹¹. The UK oil and gas industry boosts the country's trade balance by £30bn per year, which is approximately 27% of the UK's total trade deficit9.

However, the UKCS is among the most expensive offshore basins globally, with development costs per barrel having risen fivefold over the last decade⁷. To minimise the impact on UK competitiveness, the UK Government has introduced a series of new field allowances⁹ - including one for High Pressure High Temperature Fields - to support continued development and investment in the sector.

Provider of 1 in every 80 jobs in the UK

Based on the sample of respondents, we found that the industry currently supports 375,000 jobs, including 57,000 contract personnel¹². The average salary in the industry is nearly £64,00013, which is equal to two-and-a-half times the national average of £26,50014.

In terms of new employment, the industry is a strong recruiter of graduates and apprentices¹⁵; it also has a track record of supporting retraining efforts using skills from other sectors, for example, the Armed Forces, ship building and downstream refining.

As the UKCS continues to mature, the industry will experience increased demand for skills and experience in relation to decommissioning projects, enhanced oil recovery techniques, and to some extent digital oil field management. On top of this, nascent industries in the UK such as shale will lead to new skills requirements and could act as potential competition for existing talent pools.

Furthermore, Tier 1 and supply chain companies face an increasingly challenging export market as the search for oil and gas focuses on hard to reach locations such as ultra-deep water. This trend supports the development of the UK oil and gas industry as a base for building specialist capabilities that can be exported to other regions globally; for example, the increasing demand for subsea experience and technology in key UK export markets.



Overall workforce profile

The study found the UK upstream oil and gas industry supports a total workforce of 375,000, which includes jobs provided by Tier 1 companies and the supply chain, and induced activities¹⁶. In this section, we break down this total workforce number in more detail, and we analyse the current workforce from the following perspectives:

- 1. **Demographic:** Age, gender and employment status
- **2. Skills:** An assessment of the current demand levels across 33 disciplines

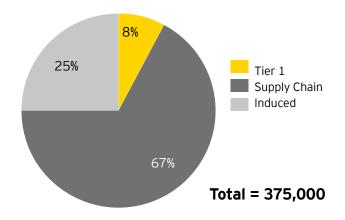
Based on the sample of respondents, Figure 1 shows how the total workforce number of 375,000 breaks down into 281,000 jobs across Tier 1 and supply chain companies; a sizeable proportion (26%) of these jobs support overseas projects with the UK serving as one of the global hubs for the oil and gas supply chain.

A further 94,000 jobs are induced as a result of local activity generated by Tier 1 and supply chain companies.

Focusing on the combined Tier 1 and supply chain workforce number, Reservoirs is showing a higher proportion of activity linked to international activities, with 56% of employees supporting work on overseas projects, followed by Wells at 47% (Figure 2). This reflects the increased growth in activity in markets outside of the UKCS; it also demonstrates demand for talent with experience of technically challenging plays as found in the UKCS, confirming the UK's reputation as a global centre of excellence.

In terms of location, these jobs can be either based in the UK (as is the case for some of the activity within Reservoirs, e.g. reservoir simulation) or delivered by UK talent deployed locally to the field (e.g. drilling contractors).

Figure 1: Total oil and gas workforce breakdown



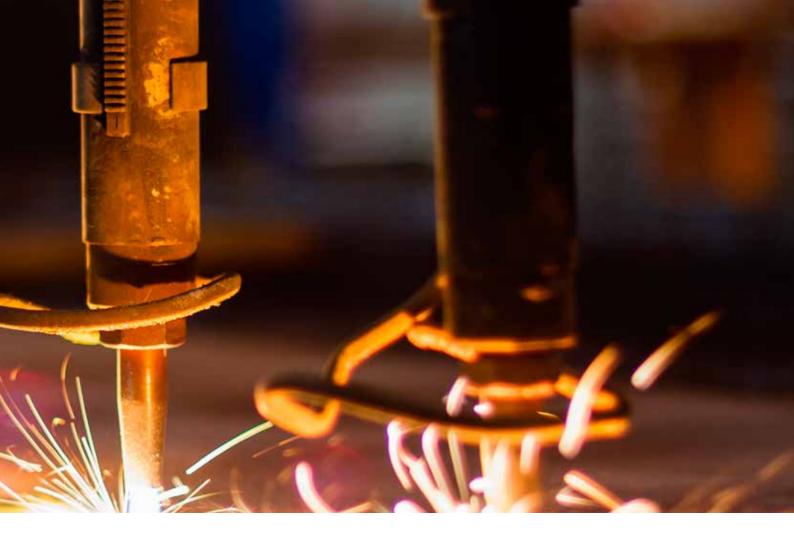
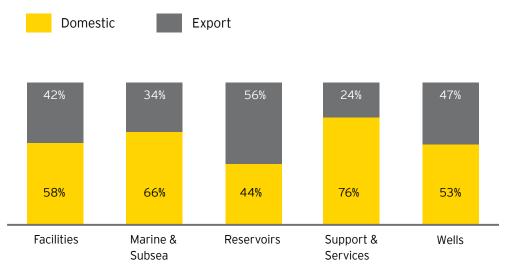


Figure 2: Domestic/Export employees by sector %





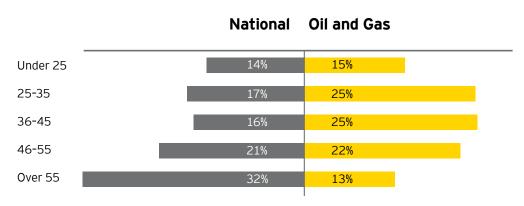
Dispelling the 'ageing workforce' myth

One of the enduring perceptions of the industry is that of an ageing workforce and of a significant shortage of mid-career professionals. This viewpoint was reinforced in our interviews; the belief was the oil price collapse in the 1980s, followed by a sustained downturn in the 1990s, led to a period of reduced recruitment.

Figure 3 shows the industry has in fact a lower proportion of over-55s at just over 10% compared to a national average of 32%. In addition, the proportion of those aged 35 and below represents approximately 40% of the workforce compared to a national average of 31%.

The perceived gap at mid-career level also seems to be less significant than previously believed; we found there is a high proportion of mid-career professionals with nearly half of the workforce aged 36-55.

Figure 3: % of workforce by age bracket - National average/oil and gas

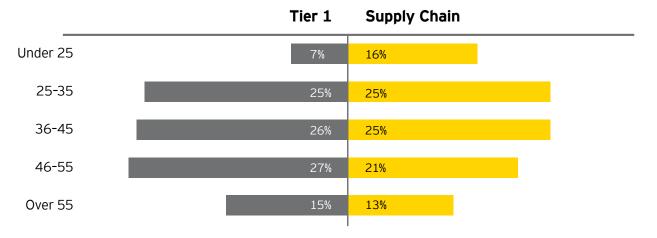


Source: EY, Oil and Gas Labour Model, 2014; ONS, Labour Force Survey, 2014

Figure 4 highlights the difference between Tier 1 companies and the supply chain. The supply chain workforce shows twice as high a proportion of under 25s but a slightly lower proportion

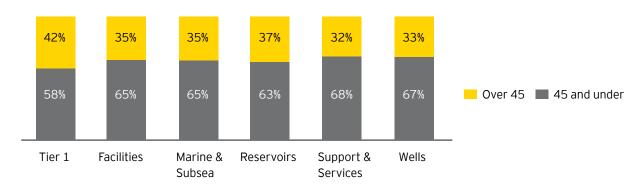
of over 55s. In some cases, this is indicative of the supply chain acting as a 'training ground' for many graduates and apprentices.

Figure 4: % of workforce by age bracket - Tier 1/Supply chain



Overall across the Tier 1 companies and the supply chain, there is broad consistency in terms of the proportion of employees over 45 (Figure 5).

Figure 5: % of workforce by age bracket - Tier 1/Supply chain



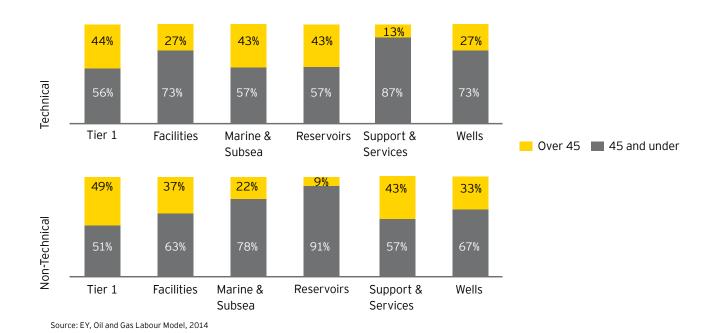
Source: EY, Oil and Gas Labour Model, 2014

The age breakdown varies across technical and non-technical disciplines (Figure 6)¹⁷.

Within Marine & Subsea and Reservoirs, a higher proportion of technical roles are filled by those aged over 45 compared to

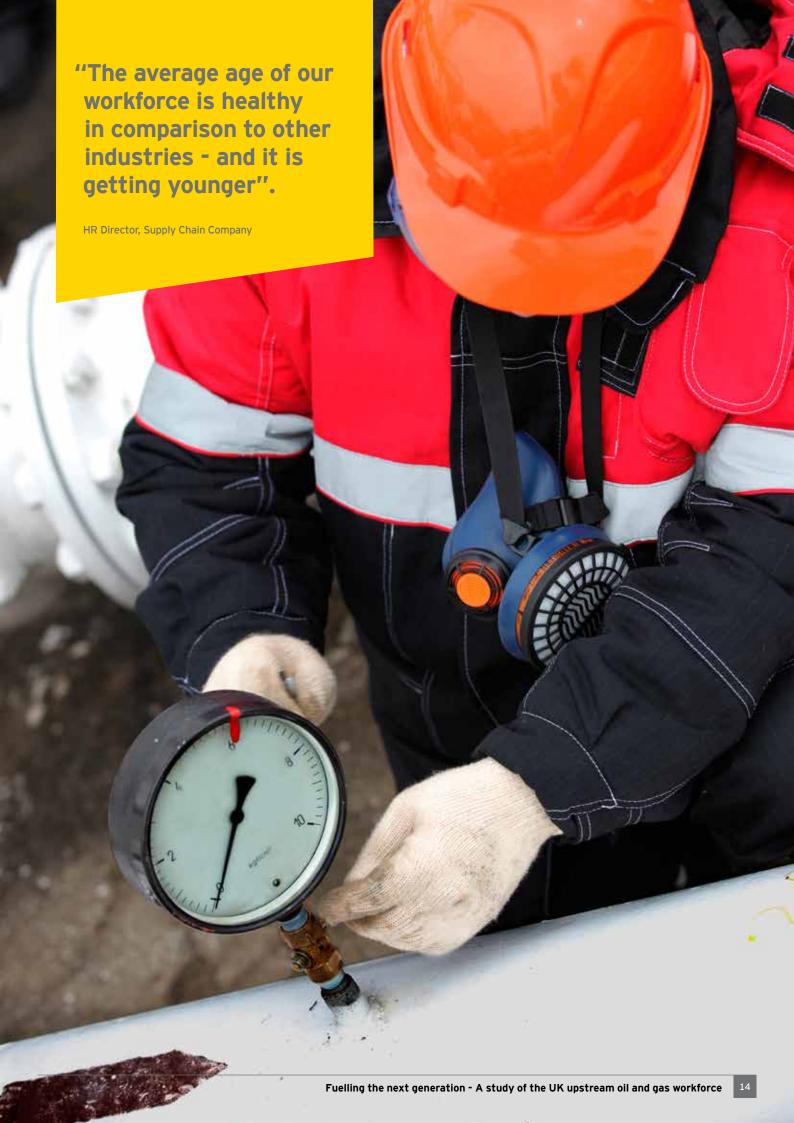
non-technical roles. Respondents indicated that the distinction in age profile reflects the greater degree of experience required for technical roles at the supervisory level.

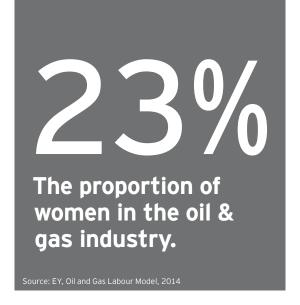
Figure 6: % of workforce by age bracket and technical and non-technical disciplines - Tier 1/Supply chain



Building a sustainable talent pool for the future

We estimate there are 6,000 graduates and 13,000 apprentices currently employed in the sector. With 86% of participating organisations stating they have a formal structured programme in place for graduates and/or apprentices, this reflects the industry's ongoing efforts to 'develop-their-own' and build a sustainable pool of talent for the future.





Women represent nearly a quarter of the total workforce

At an aggregate level, women make up nearly a quarter of the workforce, compared to a national average of 47%18.

Whilst this represents a sizeable difference to the national average, it is comparable to other industries which require qualifications in Science, Technology, Engineering and Maths (STEM).

Figure 7 shows that only aerospace employs a smaller proportion of women than oil and gas. Pharmaceuticals, by contrast, has the largest proportion of women compared with other STEM industries.

Evidence from the education sector suggests there is still some way to go to close the gender gaps, particularly in Physics and Engineering degree disciplines, and in the number of engineering apprentices:

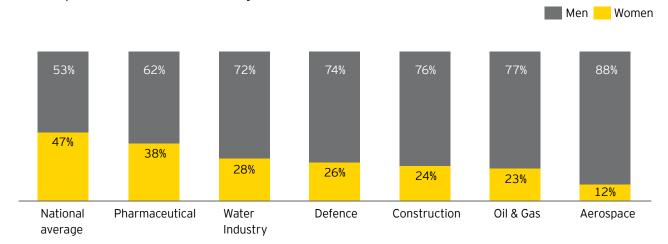
Secondary education: The proportion of women studying A-level Chemistry, Further Maths and Physics in 2012 stood at 47%, 30% and 21% respectively¹⁵.

- ► University education: The proportion of women undergraduates studying Geology, Physics and Engineering in 2012 was 43%, 20% and 12% respectively¹⁵.
- ► Technical apprenticeships: In the 2011/12 academic year in England, 400 women started the engineering framework apprenticeship, representing 3% of the total intake¹⁹.

At a discipline level, results show there is a significant gender disparity between technical and non-technical roles (Figure 8). This is in line with the proportion of female engineers in the UK across all industries standing at 7%, the lowest proportion within Europe²⁰.

When comparing Tier 1 companies with the supply chain (Figure 9), there are some clear differences; in particular, Facilities and Wells employ half the proportion of women compared to Tier 1 and other supply chain segments.

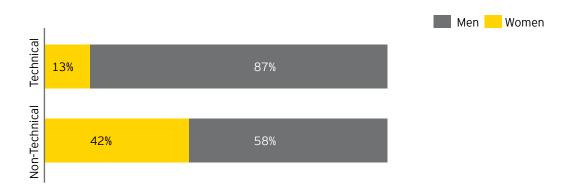
Figure 7: Proportion of women working across UK industries (%)



Source: EY analysis based on industry breakdowns provided by ONS, ARCOM, Aerospace Society, and Cogent. The Oil & Gas estimate is from EY, Oil and Gas Labour model, 2014.

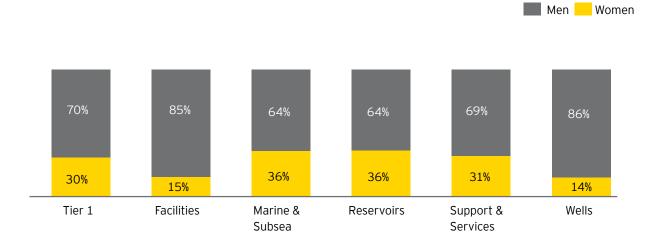


Figure 8: Gender split by Technical/Non-Technical Disciplines (%)



Source: EY, Oil and Gas Labour Model, 2014

Figure 9: Gender split by segment of total workforce (%)



"We really struggle to persuade women with the required level of experience to apply for senior leadership positions in our organisation".

HR Director, Supply Chain Company

There is considerable variation across segments in the proportion of women holding technical positions (Figure 10). In all but the Wells segment, a higher proportion of women work in non-technical disciplines than in technical disciplines.

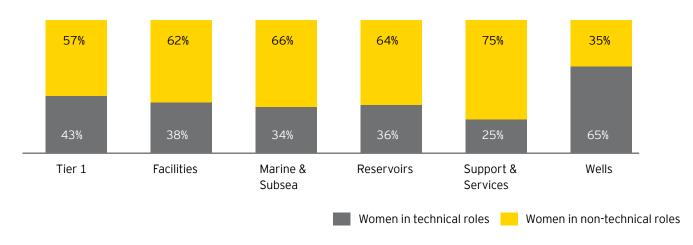
Feedback from interviews suggests the lower ratio of women in technical disciplines within segments such as Marine & Subsea reflects wider barriers to attracting skilled women to the industry; these include challenging cultural environments and working practices that can restrict flexible working.

In addition, a recent study by Oil & Gas HR (OGHR) found only 11% of board seats in oil and gas companies were occupied by women²¹. This compares to women occupying nearly a fifth of executive and non-executive director roles across manufacturing firms in the FTSE 100^{22} .

A number of trends may help rebalance the gender divide. For example, the use of digital technology, which enables companies to conduct exploration and production activities remotely using real time visualisation technologies, may boost the number of women in the industry; women are better represented within the technology space where 43% of Technology A-Level students are women²⁰.

In addition to this, feedback from interviews highlighted an increase in demand for Health, Safety, Security and Environment (HSSE) management; this follows the 2010 Deepwater Horizon event in the Gulf of Mexico, which has led to industry and governments placing a renewed focus on HSSE. This provides a potential channel for increased participation of women in the industry as 36% of degree holders in Environmental Sciences in 2013 were women²³.

Figure 10: Proportion of women split by technical/non-technical discipline and by Tier 1/Supply chain (%)





"Getting people with the right attitude and qualities is the most important thing when we recruit, because everything else can be taught".

Director, Supply Chain Company

Rebalancing of contract personnel vs. permanent staff

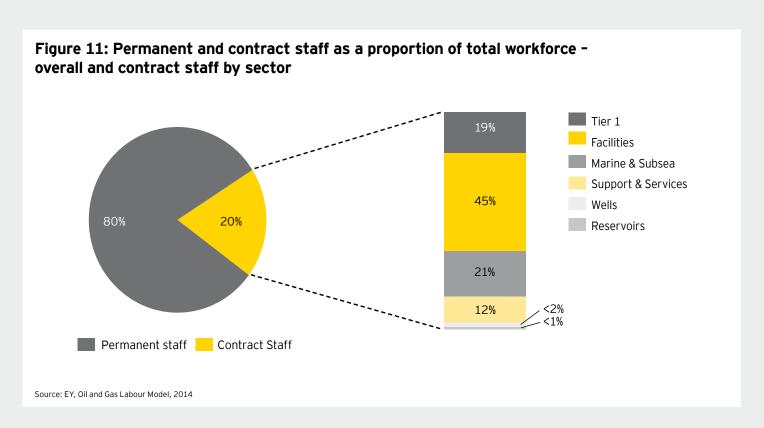
The survey found approximately 57,000 of FTEs employed in the sector are contract personnel (Figure 11). Contract personnel can bring significant immediate benefit to an organisation if used to address short term surges in demand or to plug specific skills gaps.

The high cost of contract personnel however was highlighted as an issue, in addition to a number of knowledge-related challenges - from ensuring an effective transfer of skills through to managing knowledge continuity during a project. Interview respondents also highlighted behavioural competencies as a pressing concern for the industry; although candidates may display the correct technical competencies, testing for the right cultural fit requires greater rigour in the recruitment process.

The challenges around contract personnel may represent a particular issue within the Facilities segment, which employs nearly half of the total contract personnel pool within the industry.

Feedback from interviews indicates there is a rebalancing effort from companies looking to reduce reliance on contract personnel. Some of the largest companies in the supply chain have reduced day rates to close the pay divide while some Tier 1 companies are maintaining day rates at current levels rather than agreeing to increases.

Furthermore both Tier 1 and supply chain companies interviewed expressed the desire to reduce the number of contract personnel in roles that should typically be filled by permanent employees.



Assessment of current skills profile and demand

Figure 12 highlights that nearly half of the industry work in the following five disciplines: Operations, Business Support, Mechanical, Construction and Maintenance.

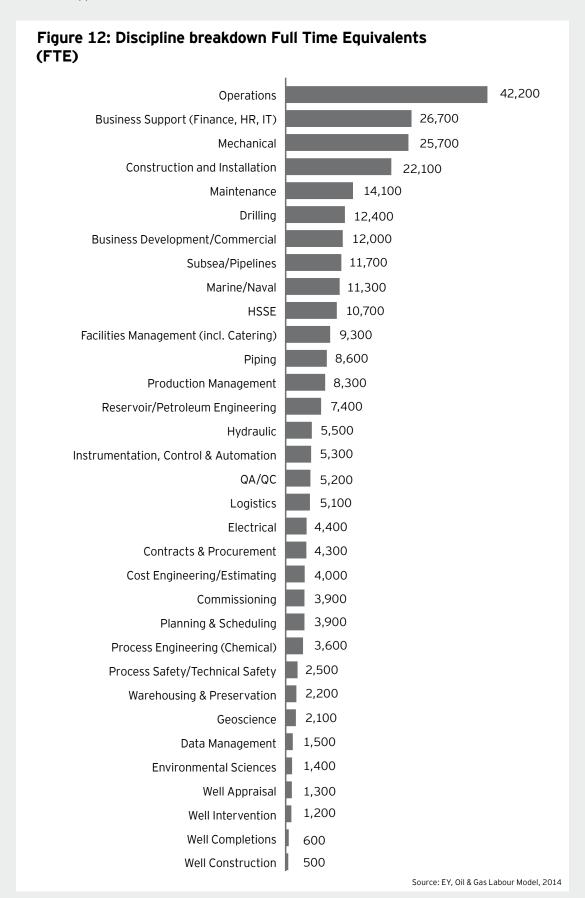
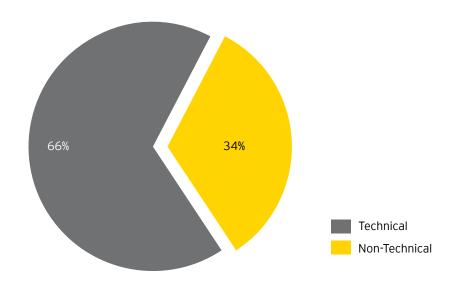


Figure 13: Technical vs. non-technical split



Source: EY, Oil & Gas Labour Model, 2014

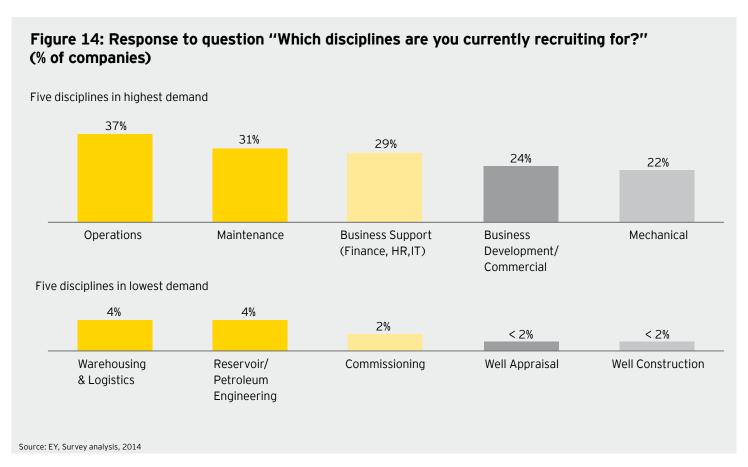
Two thirds of the industry currently work in technical disciplines (Figure 13). Areas with a particularly high concentration of their workforce in technical disciplines include Sea/air transport (90%) and Structure & topside design & fabrication (89%). Due to their reliance on technical skills which are sought after globally, these areas are likely to be strong contributors of export-led growth in the future.

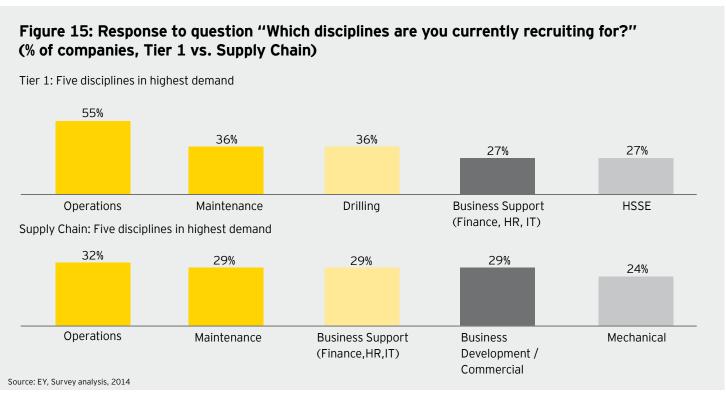
Disciplines in demand

Well Appraisal and Well Construction are experiencing low recruitment activity. This is in line with the slowdown in the level of drilling activity in the UKCS - 13 new exploration wells drilled year-to-date compared to 22 in 2012²⁴. By contrast, over 30% of respondents identified Operations and Maintenance as disciplines for which they are currently recruiting (Figure 14).

In addition, Operations and Maintenance spend is expected to increase 8% per year over the period 2012-16²⁵. The ageing of assets is a key driver of demand, and more skilled staff are needed to support increased asset maintenance and integrity management activities. This covers a broad spectrum of the oil and gas workforce that serves live assets, e.g. technicians, welders and offshore superintendents.

Operations also encompasses tasks associated with the commissioning phase of project developments where the focus is primarily geared towards testing, inspection and start-up activities. Figure 15 confirms demand for Operations and Maintenance skills is a top priority for both Tier 1 and supply chain companies.





"The most difficult people to recruit for are Technical Safety staff, particularly those at the Technical Authority level".

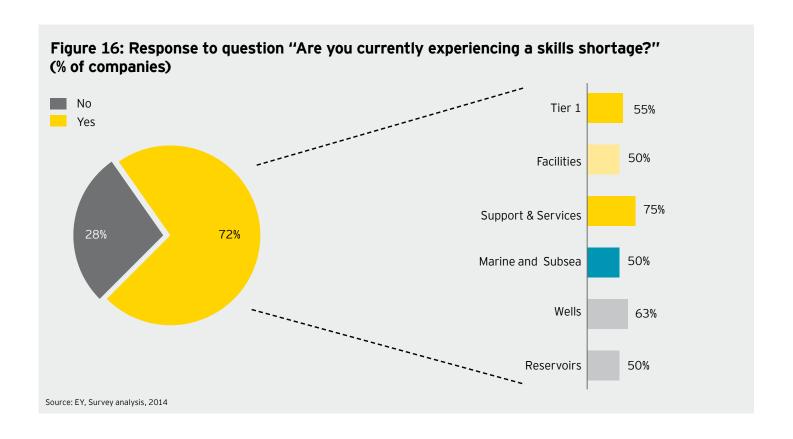
HR Director, Supply Chain Company

Over 70% of companies indicated they are currently experiencing difficulties in recruiting (Figure 16), with little distinction reported between large companies and SMEs. However, from a geographical perspective, this type of issue is more prevalent in Aberdeen than the rest of the UK, with nearly three-quarters of Aberdeen-based companies reporting difficulties compared to approximately half of companies based elsewhere.

Looking across the supply chain, there are more noticeable differences, with Wells (63%) and Support & Services (75%) seemingly experiencing greater shortages than the rest of the industry.

When asked to reflect upon the reasons for shortages, respondents across the sample suggested the high level of activity over recent years had resulted in intense competition for talent.

However, they went on to comment that with activity and capital expenditure slowing down over the last 12-18 months and with increasing efforts to develop skills in-house, those shortages were currently related to very specific grades and roles – in particular shortages were seen at senior-level positions within Technical Safety, Drilling, Geosciences, and Business Support services.







Future workforce profile

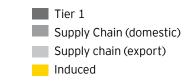
A number of factors drive the size and shape of the future workforce. These include trends in domestic capital expenditure, operational expenditure, exploration activity, and anticipated developments in decommissioning. Expansion into international markets and new technologies will also have an impact on the future workforce profile.

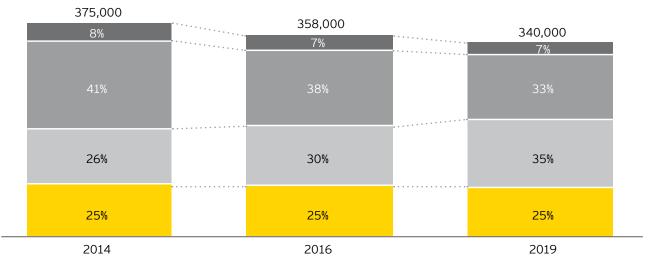
We estimate that the overall workforce will experience a 9% contraction from 375,000 to 340,000 between 2014-2019, driven primarily by a significant decline forecast in UK capital expenditure. This could be partly offset by increased spending on decommissioning over this period and expansion into overseas markets, where the proportion of the UK supply chain workforce supporting overseas projects could account for 35% of activity (Figure 17).

"The growth in digital will help to draw more young people in to the industry".

Director, Supply Chain Company

Figure 17: Changing workforce profile - 2014-19







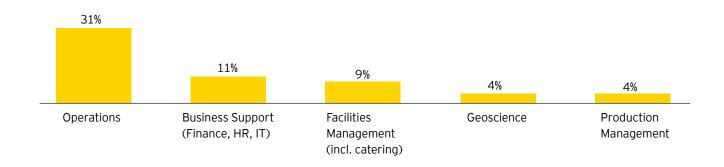
Impact on future demand

For Tier 1 companies, the workforce profile will remain largely static with Operations, Business Support, Geoscience, Facilities Management and Production Management all continuing to occupy the top five disciplines in demand (Figure 18).

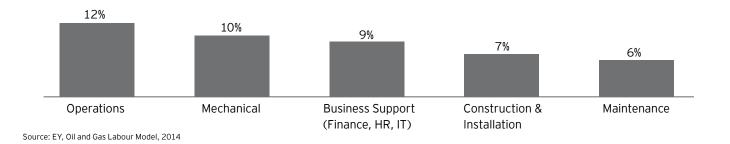
In line with the expected rise in domestic decommissioning activity, there will be growing demand in the supply chain for disciplines such as Mechanical and Construction & Installation (Figure 18). In addition, international expansion will drive the greatest increase in demand for Drilling (+7%), Marine/Naval (+6%), and HSSE (+3%) disciplines compared to 2014 levels.

Figure 18: Disciplines in highest demand in 2019

Tier 1: disciplines in highest demand in 2019 (% of total workforce)



Supply chain: disciplines in highest demand in 2019 (% of total workforce)



An evolving domestic activity

Capital expenditure is set to decline to £7.9bn in 2018-19 from a 2013-14 peak of £14.4bn 4 (Figure 19). Factors driving this change include the maturing of UKCS fields resulting in declining production rates since 2000 and significant industry cost inflation; they also reflect the greater technical challenges associated with new smaller fields and more complex environments such as ultra-deep water or high pressure, high temperature reservoirs.

In the near-term, expenditure is expected to be directed primarily to development wells, topside equipment and subsea systems for new field developments; incremental investment on existing fields will also be important²⁶.

Over the same period, operational expenditure is expected to remain broadly unchanged, with increased expenditure on ageing infrastructure likely to be offset by fewer live operational assets.

The UKCS has seen limited decommissioning activity to date, explained in part by high oil prices and improvements in technology, which have extended the life of certain fields. The majority of decommissioning activity thus far has been in well plugging and abandonment, and it is forecast to remain the largest activity component going forward.

Between 2014-2019, the total amount spent in 2019 compared to 2014 on decommissioning projects will increase by 34%, amounting to a cumulative total of £8bn²7. Plugging and abandonment will affect 87 wells per year over the period; there will also be increased demand for topside removals with over 50 structures per year needing to be displaced equating in weight to $146,000 \text{ tonnes}^{28}$.

These changes in domestic activity could impact the demand for skills as follows:

▶ **Decommissioning** - Respondents highlighted that the demand for decommissioning skills could be partly met by substitution from the existing workforce. 33% of survey respondents said an increase in decommissioning activity would drive skills demand over the coming years.

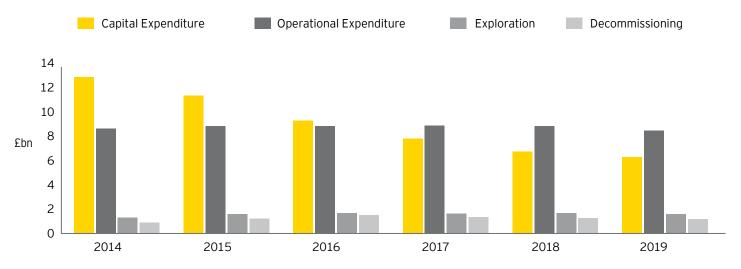
- ▶ Enhanced oil recovery The Wood Report focused on maximising recovery from the UKCS. In line with this, some technically challenging fields (e.g. Clair Ridge, Magnus and Captain) are starting to use more complex EOR technologies such as low salinity water injection and miscible gas injection²9. 21% of survey respondents cited a growing demand for these skills over the next two years. In turn, this will drive demand for well interventions and subsea disciplines.
- ▶ **Digital oilfields** Digitalisation is applicable to both brownfield and greenfield sites³⁰. This will mean an increased focus on technological skills, including the remote operation of vehicles and systems and the deployment of new data technologies to support remote environmental monitoring and a potential streamlining of operations through improved efficiency.

Beyond this, there may be an increase in onshore activity. A recent EY report, 'Getting ready for UK Shale gas' highlights the development of UK shale gas could represent a £33bn opportunity for the supply chain over 2016 - 2032 and support 64,500 jobs during peak years (2024-26)³¹. In 2019, shale exploration and development activity could be supporting up to 21,000 jobs.

The core skills required for onshore shale development include Drilling (in particular horizontal drilling), Well completions, Hydraulic Fracturing, Reservoir and Petroleum Engineering, and Geosciences (including environmental consultants). Supporting roles within Operations, Construction, and Business Support will also be in demand.

In addition to the onshore shale sector, the British Geological Survey has estimated the UK's total offshore shale gas resources could be between five and ten times the size of the resources available onshore³². Initial exploration activity is currently under way in the Irish Sea in the Morecambe Bay area.

Figure 19: UKCS activity drivers (annual spend, £ billions)



Source: Office for Budget Responsibility, Economic and Fiscal Outlook, March 2014





Growing expansion into emerging markets

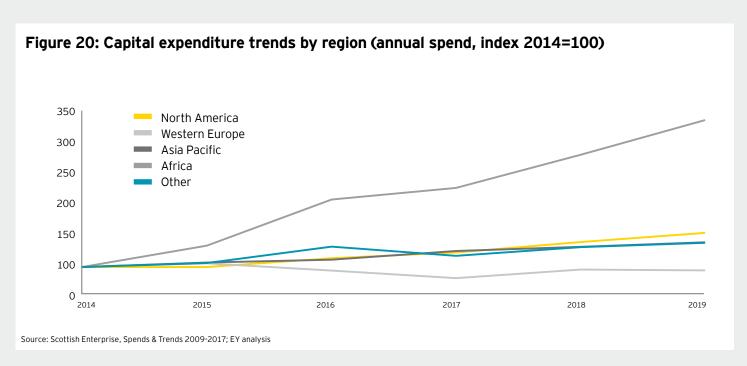
Global oil and gas trends will have an impact on the size of the UK export market. EY's 2014 Economic Contribution report highlights that the export market for supply chain companies is £14.8bn, up from £10.3bn in 2008 10 .

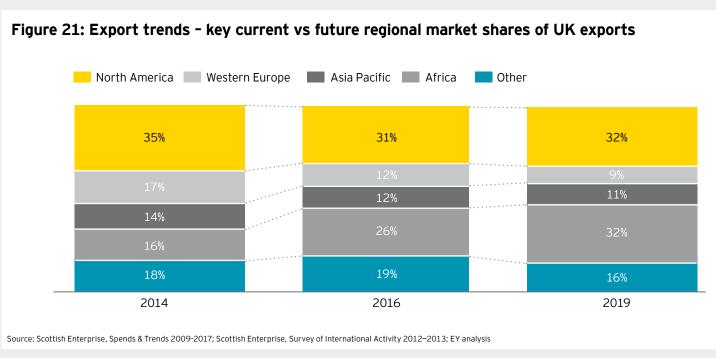
In addition, 51% of survey respondents said their future skills demand will be driven by continued expansion into emerging markets (e.g. West Africa, Brazil).

Recently, growth in foreign markets has provided opportunities for growing export sales for the UK supply chain. Globally, capital expenditure is forecast to rise significantly between 2014 and 2019, especially in key international markets such as West

Africa (Figure 20), where support required from the UK oil and gas workforce may double from 16% in 2014 to 32% in 2019 (Figure 21).

New local content legislation in countries such as Nigeria and Ghana may start to impact the extent to which resource based outside of these countries' domestic markets can deliver services, both in-country and elsewhere. Feedback from the interviews suggests UK companies will retain a competitive advantage for some time in disciplines such as Subsea, Geosciences and Petroleum Engineering, which are in high demand internationally.





Looking ahead

Sustaining the UK oil and gas sector

Recent estimates put remaining reserves between 15-24bn barrels⁵, providing energy to the UK for at least another 35 years. Looking to the future, once the recommendations from the Wood Review are implemented, the oil and gas industry could contribute an additional £200bn to the UK economy over the next 20 years⁵.

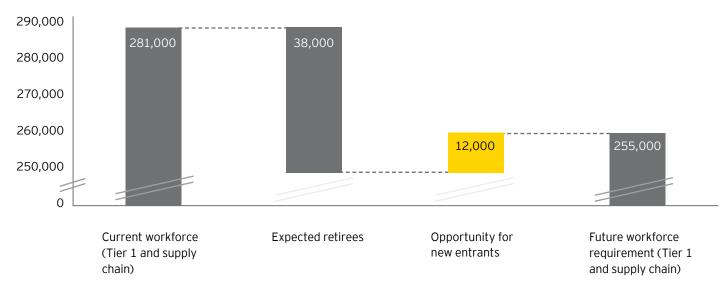
The UK oil and gas industry must continue to invest in talent to support the development of the significant potential from estimated remaining reserves. Hence, there is a need to understand the impact of people expected to retire over that period, and whether there is a sufficient talent pool coming through to counter-balance the impact of retirees.

The combined workforce for Tier 1 and the supply chain represents 281,000 FTEs (out of the 375,000 total). We estimate that this number will reduce to 255,000 by 2019.

We expect around 38,000 FTEs within the combined Tier 1 and supply chain workforce to retire over the period; this assumes the average age of retirement in the oil and gas industry is in line with the national average of 64.6 years for men and 61.2 years for women³³. As previously mentioned, the anticipated decline in UK capital expenditure over the next five years is expected to translate into an overall workforce reduction of 9%. For Tier 1 and the supply chain, this equates to a combined decline of 26,000 FTEs.

Considering this, we estimate this opens up opportunities for over 12,000 new entrants (Figure 22) to join the upstream UKCS workforce over 2014-2019. With the recent fall in oil price to under \$80 a barrel placing renewed focus on operational effectiveness and cost reduction, this talent pool will be key to unlocking the sector's ability to delivering sustainable value for the UK economy.

Figure 22: Future workforce supply requirements



Source: EY analysis

2019

Top three growth disciplines



Drilling



Marine/Naval



HSSE



34%

Forecast increase in UKCS decommissioning spend



73%

Average forecast increase in global capital expenditure between 2014-2019



>50%

Proportion of respondents citing growth in emerging markets as driving demand



35%

Proportion of workforce spending time on overseas activities



21%

Proportion of respondents citing future demand for Enhanced Oil Recovery skills



12,000

Estimated number of new entrants required for UKCS upstream





Appendices

Appendix A: Methodology

Table 1: Overview of approach

Our approach		
Research preparation	Conducted industry research to:	
	▶ Identify range of skills types	
	▶ Develop hypotheses and drivers of future demand	
	▶ Identify trends affecting future Oil and Gas skills requirements	
Data Gathering	▶ Defined representatives sample based on company size (revenue, headcount)	
	► Conducted in-depth interviews with 55 companies in the industry (from the defined sample as well as educational institutions and recruitment agencies)	
	▶ Developed and issued online questionnaire to sample companies	
	► Conducted secondary research activities, consulting nearly 60 different sources, to provide additional context and validation of results	
Data Analysis	▶ Reviewed questionnaire results and extrapolated data as needed at sub-sector and segment level	
	▶ Developed forecasting model over five years (2014-2019) to estimate future demand for specific skills	
	► Tested findings against input from interviews and secondary research	
Report	► Validated or disproved initial hypotheses	
Development	► Tested findings with key stakeholders - Oil and Gas UK, OPITO, the Department for Business, Innovation and Skills and industry champions	

Approach

EY's approach is summarised in Table 1 above.

Sample definitions

This study builds on the findings from EY's "UK Upstream oil and gas supply chain: economic contribution" report published in April 2014. A sample of 288 companies was selected covering Exploration and Production companies (defined as Tier 1) and five supply chain segments, split into 31 sub-sectors.

Table 2 provides more detailed information on the sub-sector classification used.

With regards to the supply chain companies included in the sample considered here, they meet the same selection criteria as used in the aforementioned report, i.e. they are registered in the UK and have filed 2012 accounts with Companies House.

In addition, as it is not possible to accurately extract the portion of financial information relating to the upstream oil and gas sector from each company's annual financial statements, the supply chain companies included are subject to the threshold that at least 50% of a company's turnover is required to be generated in the upstream oil and gas sector.

Although this will overstate the financial information for companies which are not 100% engaged in oil and gas, it excludes those companies that do not have the majority of their business in the sector. As a result, the estimated total workforce numbers outlined in this report may be understated compared to other published estimates.

Table 2: Oil and gas industry Tier 1 and supply chain mapping

Tier 1

- Integrated Majors
- Large/small Independents
- Energy Utility Companies
- Non-Operating Companies
- Exploration Companies

Facilities

- Engineering support contractors
- Engineering, operation, maintenance and decommissioning contractors
- Inspection services
- Machinery/plant design and manufacture
- Specialist engineering services
- Specialist steels and tubulars
- Structure and topside design and fabrication

Marine & Subsea

- Floating production storage units
- Marine/subsea contractors
- Marine/subsea equipment
- Pipe lay/heavy lift contractors
- Subsea inspection services
- Subsea manifold/riser design and manufacture

Reservoirs

- Data interpretation consultancies
- Geosciences consultancies
- Seismic data acquisition and processing contractors
- Seismic Instrumentation

Wells

- Drilling and well equipment design and manufacture
- Drilling contractors
- Laboratory services
- Well engineering consultancies
- Well services contractors

Support & Services

- Catering/facility management
- Communications
- Energy consultancies
- Health, safety and environmental services
- ▶ IT Hardware/software
- Sea/air transport
- Training
- Warehousing/logistics

Table 3: Job Disciplines

1	Business Development / Commercial
2	Commissioning
3	Construction & Installation
4	Contracts & Procurement
5	Cost Engineering / Estimating
6	Data Management
7	Drilling
8	Electrical
9	Environmental Sciences
10	Geoscience
11	HSSE
12	Hydraulic
13	Instrumentation, Control & Automation
14	Logistics
15	Maintenance
16	Marine / Naval
17	Mechanical
18	Operations
19	Piping
20	Planning & Scheduling
21	Process Engineering (Chemical)
22	Process Safety / Technical Safety
23	Production Management
24	Reservoir / Petroleum Engineering
25	QA / QC
26	Subsea / Pipelines
27	Warehousing & Logistics
28	Well Appraisal
29	Well Construction
30	Well Completions
31	Well Intervention
32	Facilities Management (incl. Catering)
33	Business Support (Finance, HR, IT)

Defining job disciplines

Sources used to define the job disciplines listed in Table 3 and in the online survey questionnaire included:

- ► The Hays Salary Guide 2013³⁴
- ► The Mercer Job Families used in the bi-annual UK Oil and Gas Exploration & Production Survey³⁵
- OilCareers.Com Job Directory³⁶

The 33 job disciplines considered in this study cover both technical and non-technical work. A definition of technical and non-technical disciplines can be found in the Glossary.

Data Gathering

In-depth interviews were conducted with over 50 organisations from the defined Tier 1 and supply chain sample, covering 18 supply chain sub-sectors, as well as 5 educational institutions and recruitment agencies.

The interviews were supplemented by data from 50 online questionnaires covering Tier 1 and 20 supply chain sub-sectors to provide a snapshot of current trends and validate future demand requirements.

Of these companies, 59% are classified as large companies (based on headcount) and 41% are SMEs across both Tier 1 and the supply chain. Furthermore, the split of respondents between companies based in Aberdeen and other regions is 41% and 59% respectively.

Respondents within the supply chain represented 29% of oil and gas supply chain revenue. Tier 1 companies accounted for approximately 62% of annual North Sea oil and gas production revenues in $2013/14^3$.

In addition to primary data, this report draws on a number of reports and data sources to inform the creation of the initial hypotheses, the development of the online questionnaire and validation of report findings. A detailed bibliography can be found in Appendix C.

Data Analysis

In order to determine the overall oil and gas workforce number and skills requirements, the following methods have been applied in the demand forecasting model.

- Response data for each supply chain sub-sector and Tier 1 have been extrapolated based on the ratio of turnover of respondents to the turnover of the sub-sector.
- ► For sub-sectors where there is insufficient data, an extrapolation has been conducted on the workforce profile of the relevant segment, as sub-sectors within a given supply chain segment are assumed to have similar characteristics (e.g. gender balance, job type mix).

The total workforce numbers produced in this report are therefore a composite of both response data and extrapolation.

In order to estimate future demand to 2019, a selection of drivers has been used. These have been applied to each subsector with appropriate weightings, given the nature of that sub-sector.

To calculate the proportion of workforce in each sub-sector oriented towards export services, the revenue split between domestic and export has been assumed to be a proxy for workforce split.

We have then used the Oil & Gas UK multiplier of 25% to estimate the proportion of induced FTEs.

Different drivers have been applied to the domestic and export workforce to calculate future demand. International drivers used pertain specifically to key North Sea export regions. The drivers used in the model are as follows:

- UKCS / International Operational Expenditure, Office for **Budget Responsibility**
- ▶ UKCS / International Capital Expenditure, Office for **Budget Responsibility**
- UKCS / International Productivity, Office for **Budget Responsibility**
- UKCS Exploration Expenditure, Office for **Budget Responsibility**
- UKCS Offshore Well Production, Spears and Associates
- UKCS Wells Drilled Offshore (Footage), Spears and Associates



Appendix B: Footnotes

1	Response data for each supply chain sub-sector and Tier 1 have been extrapolated based on the ratio of turnover of respondents to the turnover of the sub-sector. For sub-sectors where there is insufficient data, an extrapolation has been conducted on the workforce profile of the relevant segment, as sub-sectors within a given supply chain segment are assumed to have similar characteristics (e.g. gender balance, job type mix).
2	With regards to the supply chain companies included in the sample considered here, they meet the same selection criteria as used in EY's "UK Upstream oil and gas supply chain: economic contribution" report published in April 2014, i.e. they are registered in the UK and have filed 2012 accounts with Companies House. In addition, as it is not possible to accurately extract the portion of financial information relating to the upstream oil and gas sector from each company's annual financial statements, the supply chain companies included are subject to the threshold that at least 50% of a company's turnover is required to be generated in the upstream oil and gas sector. Although this will overstate the financial information for companies that are not 100% engaged in the sector, it excludes those companies that do not have the majority of their business in the sector. As a result, the estimated total workforce numbers outlined in this report may be understated compared to other published estimates.
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16	Induced jobs refer to employment created in sectors outside the oil and gas industry within local economies (e.g. hospitality and leisure) as a result of industry presence in the region.
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Glossary

Capital Expenditure	Funds used by operators to develop fields by designing and constructing fixed assets such as offshore platforms, drilling rigs and topside equipment.
Decommissioning	The process for removal of an offshore facility from an operational state once a field ceases production. This involves plugging and abandonment of wells and removal of topsides and subsea facilities.
Engineer & Technician	Engineers are degree qualified professionals who are primarily focused on the design of production facilities in the industry. Technicians have vocational qualifications which are used in maintaining and operating existing assets.
Enhanced Oil Recovery (EOR)	The process whereby oil is recovered other than by the natural pressure in a reservoir. The process typically involves injecting a liquid such as water or gas such as nitrogen or carbon dioxide to increase the amount of oil recovered from the well.
Horizontal Drilling	The process of drilling along a horizontal track which enables draining gas from a geographical area that is much larger than a single vertical well in the same rock formation. This technique has expanded the ability of operators to profitably recover natural gas from reservoir basins.
FTE	Stands for Full-Time Equivalent. It is a ratio of the total number of paid hours during a period (part time, full time, contracted) by the number of working hours in that period. One FTE is equivalent to one employee working full-time.
Hydraulic Fracturing	Once a shale gas well is drilled it is fractured in order to release the gas. This means pumping fluids into the well at high pressures in order to fracture the shale rock. A propping agent, such as silica sand is then used to allow fractures to remain open.
Induced Workforce	Employment created in sectors outside the Oil & Gas industry within local economies (e.g. hospitality and leisure) as a result of industry presence in the region.
Local Content	The development of skills, capability and legislation to build a competitive domestic supplier base to serve a local market.
Mid-career	Mid-career professionals in the Oil & Gas sector are those with typically 8-15 years of experience who possess technical proficiency and industry expertise.
Non-Technical Disciplines	Roles or disciplines which do not require a formal technical qualification and/ or industry experience. These are typified as roles with skills transferable across industries (e.g. administrative, sales, back-office support services).

Oil Field Digitalisation	An industry trend which involves harnessing high speed data communications systems to deploy digital and data management technologies; it enhances the spectrum of oil and gas operations from exploration and production to remote environmental monitoring.
Operational Expenditure	Expenditure by operators primarily on operations, modifications and maintenance of existing live assets.
Shale Gas	A hydrocarbon formed in impermeable rock which can be rich in oil and gas. The UK onshore shale industry is still in its infancy with exploration focussed in the Bowland and Weald Basins. The offshore shale industry is still in very early stages of development in the Irish Sea.
SME	Stands for Small- and Medium-sized Enterprise. Headcount is 250 or less.
STEM	Stands for Science, Technology, Engineering and Maths qualifications.
Technical Disciplines	Roles or disciplines where a formal and relevant technical qualification and/or industry experience is required.
UKCS	United Kingdom Continental Shelf; the body of water surrounding the UK, in which the country claims mineral rights, principally referring to the North Sea.

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EY energy insights



Getting ready for UK shale gas

This study, commissioned by UKOOG identifies supply chain or skills blockages that will prevent the UK realising shale gas's economic potential.



Powering the UK 2014

Commissioned by Energy UK, this report considers the energy sector's economic contribution to the UK economy through job creation both directly and through the supply chain.



Spotlight on megaprojects

The report examines megaproject development trends, analyses project performance and investigates the reasons why project performance can be poor.

Commissioned by Oil & Gas UK with support from Department for Business Innovation and Skills, the Department for Energy and Climate Change and the Scottish Government, we've created two reports that consider the UK offshore supply chain, the value it creates for the economy and the value of its exports globally. The reports are split into two parts – Economic contribution and Market intelligence.



The UK upstream oil and gas supply chain: Economic Contribution

This report quantifies the economic contribution of the upstream oil and gas supply chain to the UK economy, showing key findings across turnover growth, cost pressures and actions needed to maintain margins.



UK upstream oil and gas supply chain: Market intelligence

This report considers three key sub-sectors within the UK upstream oil and gas supply chain, providing additional information on the size and composition of the sub sectors and the future demand for products and services.

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